Provider Number	Hospital Name	Address 1
450005	MEMORIAL HERMANN BAPTIST ORANGE HOSPITAL	608 STRICKLAND DRIVE
450018	UNIVERSITY OF TEXAS MEDICAL BRANCH GAL	301 UNIVERSITY BOULEVARD
450034	CHRISTUS HOSPITAL	2830 CALDER AVENUE
450072	BRAZOSPORT REGIONAL HEALTH SYSTEM	100 MEDICAL DRIVE
450296	CLEVELAND REGIONAL MEDICAL CTR	300 E CROCKETT
450346	MEMORIAL HERMANN BAPTIST BEAUMONT HOSPITAL	3080 COLLEGE STREET
450395	MEMORIAL MEDICAL CENTER LIVINGSTON	1717 HWY 59 BYPASS
450460	TYLER COUNTY HOSPITAL	1100 WEST BLUFF
450484	WOODLAND HEIGHTS MEDICAL CENTER	505 SOUTH JOHN REDDITT DRIVE
450518	THE MEDICAL CENTER OF SOUTHEAST TEXAS	2555 JIMMY JOHNSON BLVD
450573	CHRISTUS JASPER MEMORIAL HOSPITAL	1275 MARVIN HANCOCK DRIVE
450591	ANGLETON-DANBURY MEDICAL CENTER	132 HOSPITAL DR
450656	NACOGDOCHES MEDICAL CENTER	4920 NE STALLINGS DRIVE
451320	BAYSIDE COMMUNITY HOSPITAL	200 HOSPITAL DRIVE

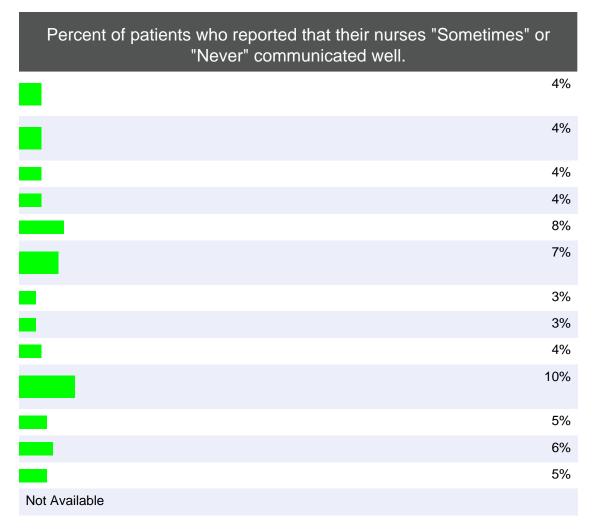
Page 1 of 34 10/16/2012

Address 2	Address 3	City	State
		ORANGE	TX
		GALVESTON	TX
		BEAUMONT	TX
		LAKE JACKSON	TX
		CLEVELAND	TX
		BEAUMONT	TX
		LIVINGSTON	TX
		WOODVILLE	TX
		LUFKIN	TX
		PORT ARTHUR	TX
		JASPER	TX
		ANGLETON	TX
		NACOGDOCHES	TX
		ANAHUAC	TX

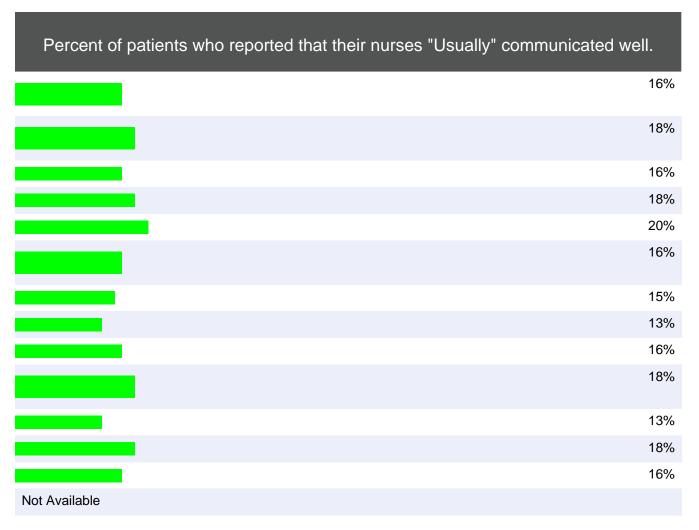
Page 2 of 34 10/16/2012

ZIP Code	County Name	Phone Number
77630	ORANGE	4098839361
77555	GALVESTON	4097721011
77702	JEFFERSON	4098927171
77566	BRAZORIA	9792974411
77327	LIBERTY	2815931811
77701	JEFFERSON	4092125012
77351	POLK	9363274381
75979	TYLER	4092838141
75904	ANGELINA	9366348311
77640	JEFFERSON	4098535900
75951	JASPER	4093845461
77515	BRAZORIA	9798497721
75961	NACOGDOCHES	9365699481
77514	CHAMBERS	4092673143

Page 3 of 34 10/16/2012



Page 4 of 34 10/16/2012



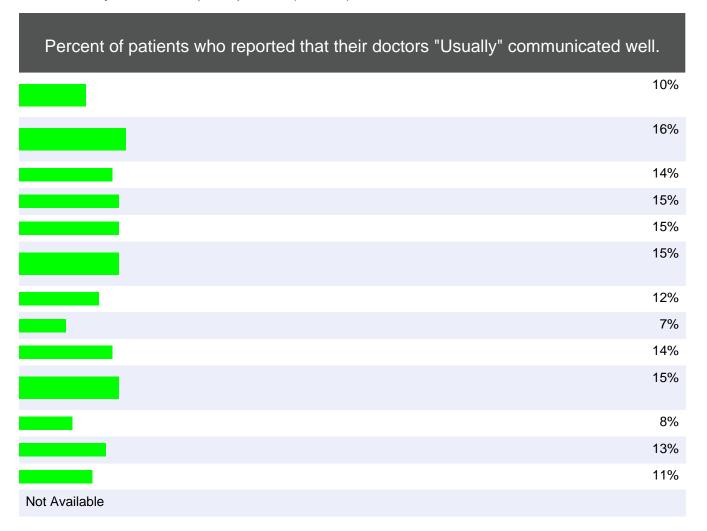
Page 5 of 34 10/16/2012



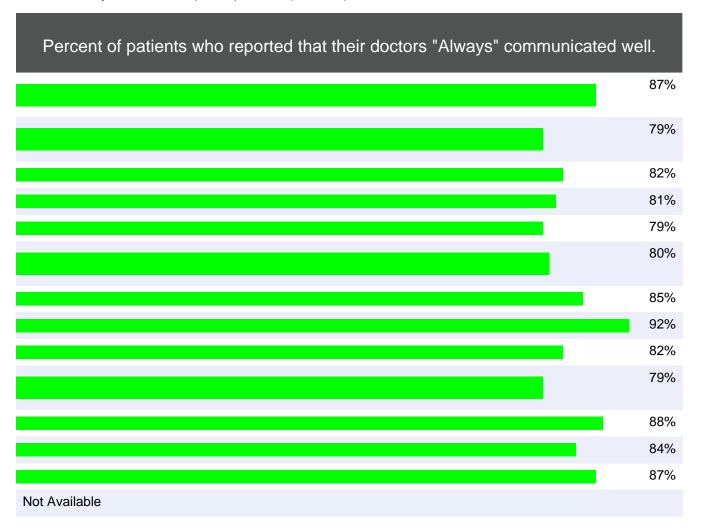
Page 6 of 34 10/16/2012

	Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.	
		3%
		5%
		4%
		4%
		6%
		5%
		3%
		1%
		4%
		6%
		4%
		3%
		2%
Not A	vailable	

Page 7 of 34 10/16/2012



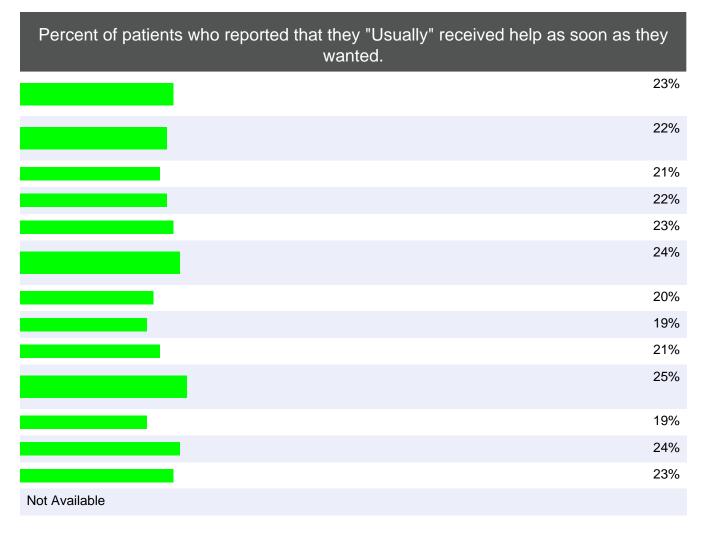
Page 8 of 34 10/16/2012



Page 9 of 34 10/16/2012

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted. 9% 9% 9% 8% 13% 14% 9% 4% 8% 18% 11% 8% 11% Not Available

> Page 10 of 34 10/16/2012



Page 11 of 34 10/16/2012



Page 12 of 34 10/16/2012

Percent of patients who reported that their pain was "Someting controlled.	mes" or "Never" well
	6%
	7%
	6%
	6%
	11%
	8%
	6%
	3%
	5%
	10%
	11%
	6%
	5%
Not Available	

Page 13 of 34 10/16/2012



Page 14 of 34 10/16/2012



Page 15 of 34 10/16/2012

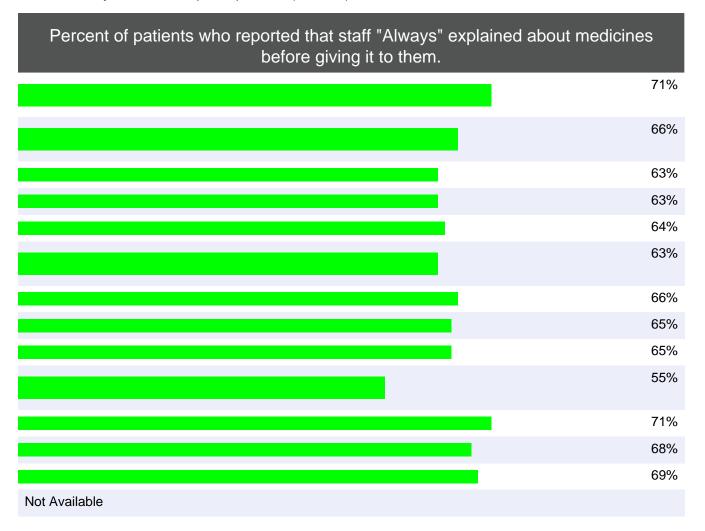
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



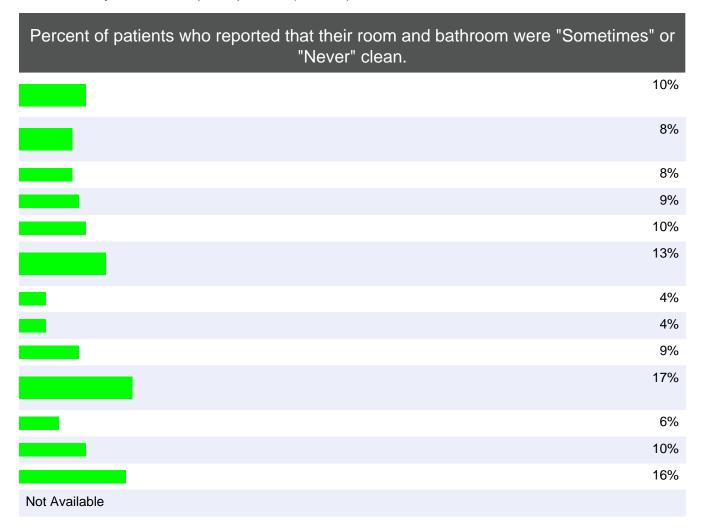
Page 16 of 34 10/16/2012

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them. 14% 17% 17% 17% 13% 15% 17% 18% 19% 21% 14% 19% 15% Not Available

> Page 17 of 34 10/16/2012



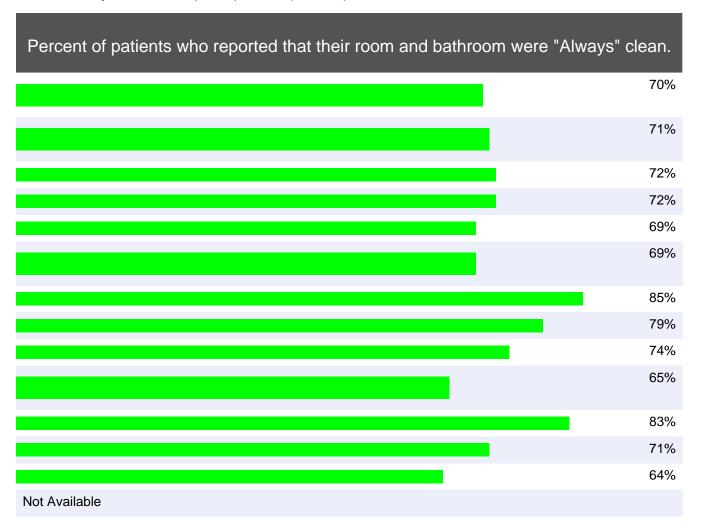
Page 18 of 34 10/16/2012



10/16/2012 Page 19 of 34

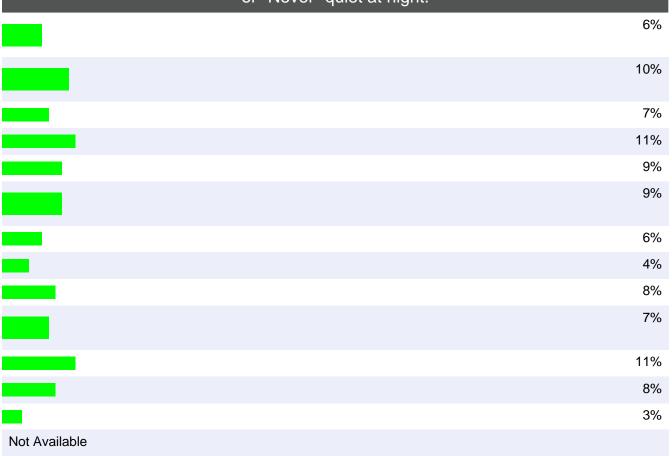
Percent of patients who reported that their room and bathroom were "Usually" clean.		
	20%	
	21%	
	20%	
	19%	
	21%	
	18%	
	11%	
	17%	
	17%	
	18%	
	11%	
	19%	
	20%	
Not Available		

Page 20 of 34 10/16/2012

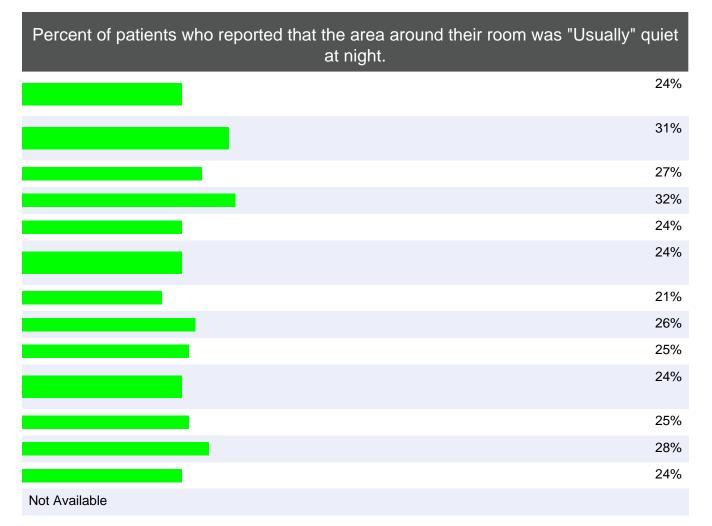


Page 21 of 34 10/16/2012

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



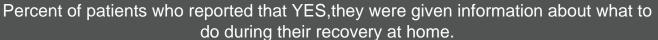
Page 22 of 34 10/16/2012



Page 23 of 34 10/16/2012



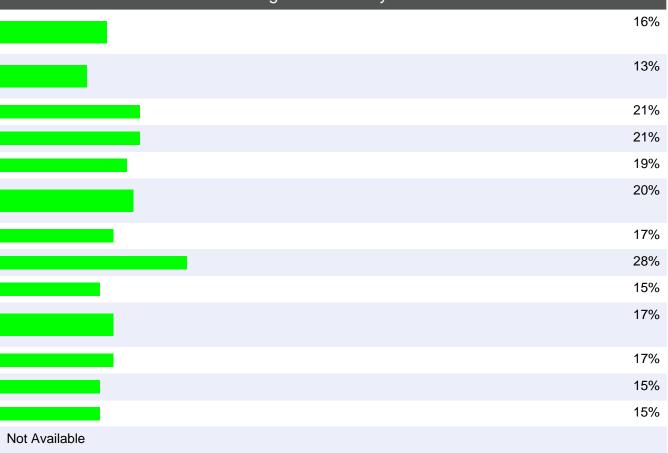
Page 24 of 34 10/16/2012





Page 25 of 34 10/16/2012

Percent of patients who reported that they were not given information about what to do during their recovery at home.

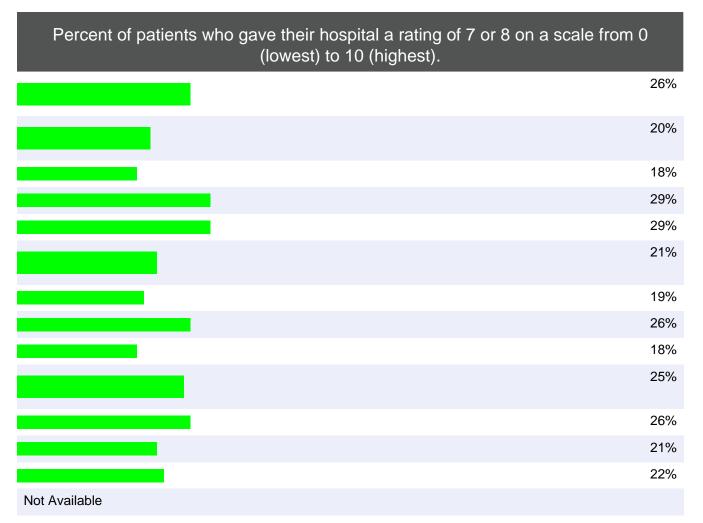


Page 26 of 34 10/16/2012

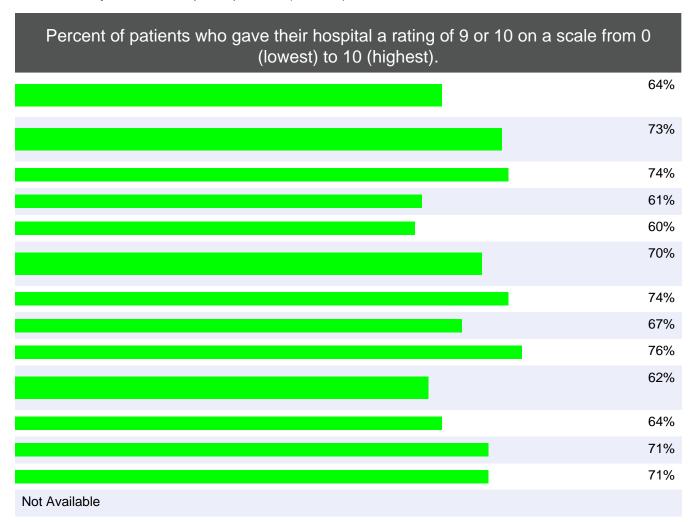
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



Page 27 of 34 10/16/2012



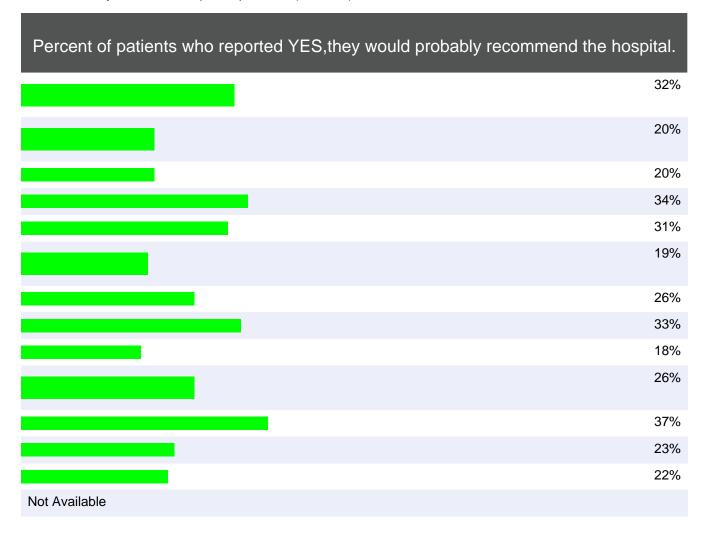
Page 28 of 34 10/16/2012



Page 29 of 34 10/16/2012

Percent of patients who reported NO,they would not recommend the h	ospital.
	7%
	4%
	5%
	5%
	11%
	5%
	3%
	4%
	4%
	11%
	4%
	5%
	4%
Not Available	

Page 30 of 34 10/16/2012



Page 31 of 34 10/16/2012



Page 32 of 34 10/16/2012

	Number of Completed Surveys
300 or more	
Between 100 and 299	
300 or more	
Not Available	

Page 33 of 34 10/16/2012

	Survey Response Rate Percent	Hospital Footnote
	27%	
	21%	
	29%	
	23%	
	24%	
	27%	
	28%	
	26%	
	28%	
	30%	
	22%	
	28%	
	37%	
Not Available		Survey results are not available for this reporting period

Page 34 of 34 10/16/2012